CASE STUDY

Enhancing Employee Retention with Paytime:

ADG & Addex staff have instant access to their pay
with Paytime, improving retention by up to **39%**

ADG & Addex, headquartered in Queensland, are prominent mining services companies serving some of the largest mining operations around Mount Isa and its surrounding areas. By collaborating closely with the General Manager of Finance and the Payroll Manager, we successfully introduced real-time access to earned wages for their staff.

Obective

Provide real-time access to earned wages for staff to address high turnover rates and streamline payroll operations.

Key metrics

80%>
of the workforce adopted Paytime within the first 3 months

COST SAVING
Significant reduction in hiring costs and training new staff.

TIME SAVING
shift filling and reduced difficulty in finding staff

paytime
Work today, paid today!

📞 1300 80 49 60

✉ support@paytime.com.au

🌐 paytime.com.au

📍 Level 6, 23 Hunter Street, Sydney NSW 2000

CHALLENGES ⌄

- **High Turnover Rate:** ADG & Addex faced a significant turnover rate within their workforce and were seeking innovative methods to improve employee retention.
- **Ad-hoc Payment Requests:** Frequent employee requests for early payment placed a considerable burden on the payroll team, requiring hours of manual processing and reconciliation of deductions.

SOLUTION ⌄

- **Implementation of Paytime:** Worked closely with the GM Finance and Payroll Manager to integrate Paytime, allowing staff real-time access to their earned wages.

"

"Paytime has been a game-changer. Our payroll and T&A systems are fully automated, eliminating extra workload. It has significantly cut down manual tasks like early payroll runs and loan deductions.

The impact is clear: more efficient operations, better staff attraction, and improved retention. Both the business and its staff see Paytime as a tremendous benefit."

BENEFITS ⌄

1 **Increased Retention:** Retention uplift of 39% for employees using Paytime.

2 **Cost Efficiency:** Significant savings in hiring costs and the training of new staff.

3 **Operational Efficiency:** Hours saved weekly from not having to process ad-hoc payments and reconciliations.

4 **Employee Satisfaction:** Employees use Paytime to handle unexpected expenses, aid with budgeting, or cover time off due to recent shifts.